



Airports Council International (ACI) Officially Launches its APEX in Safety Programme



ACI officially launched its APEX in Safety programme during a well-attended ceremony at the 22nd ACI World/North America Annual General Assembly, Conference and Exhibition in Calgary, Alberta.

According to Angela Gittens, Director General, Airports Council International, "In September 2011, ACI launched its APEX in Safety pilot programme. Today, exactly one year later, I am very proud to look back at the tremendous strides and progress that we have made in terms of the acquisition of expertise, knowledge and safety programme management skills that have enabled us to transition to full programme status today. I would like to thank the many APEX Safety Partners, Host Airports and the International Civil Aviation Organization (ICAO) that participated in our pilot programmes and who have made this day possible. As the Voice of the World's Airports, ACI is pleased to facilitate a partnering process whereby each airport by virtue of its unique characteristics, strengths and knowledge can contribute to helping airports improve safety compliance and mitigate the risks of airport incidents worldwide."

According to Henry Gourджи, ICAO's Chief, Continuous Monitoring and Oversight Section, Universal Safety Oversight Audit Programme who spoke at the programme launch, "We believe that APEX in Safety has the potential to make a real difference in improving safety at airports worldwide. It moves ACI into the realm of active safety management, a concept that ICAO is committed to and supports. We are looking forward to our continuing collaboration with ACI as the APEX in Safety initiative moves into full implementation phase."

ACI launched its first pilot in September 2011 at Société Aéroportuaire de Lomé-Tokoin in Togo. We subsequently completed six pilot reviews, including: Ramón Villeda Morales International Airport in San Pedro Sula, Honduras; Maputo International Airport in Maputo, Mozambique; Kenneth Kaunda International Airport in Lusaka, Zambia; Soekarno-Hatta International Airport in Jakarta, Indonesia and most recently at Cluj-Napoca International Airport in Romania.

In May 2012, in Singapore, ACI signed a Memorandum of Understanding with the Indian Airports Authority, one of the largest airport authorities in the world, to conduct peer reviews at their airports and they have agreed to provide safety partner experts for other airports in the Region.

In June 2012, in Montreal, Quebec, Canada, ACI and the International Civil Aviation Organization (ICAO) signed a Memorandum of Cooperation (MoC) for Enhanced Cooperation to Improve Safety Standards at Airports Worldwide. Most recently, in Livingstone, Zambia in July 2012, at the African Ministerial Conference, ACI and the APEX in Safety programme were cited as solutions to help airports meet rigorous safety targets.

The APEX in Safety programme takes shape in the form of a traditional peer review, whereby airports around the world benefit from, and lend their knowledge and experience to identifying and prioritizing the actions the participating airports can take to reduce risks and improve their responsiveness in the event of an incident. APEX in Safety is built on the ICAO principles of information transparency in a non-punitive, 'just culture' environment, where sharing data and best practices lead to excellence. The expected outcomes of ACI's APEX in Safety programme include tangible increases in safety and compliance by members in response to specific needs identified by participating airports, with the ultimate goal of reducing the potential for airport safety incidents.

2013 Global Training Calendar Release

By Melisa Monje, Manager, Global Training

It is with great pleasure that ACI announces the promulgation of the 2013 Global Training Calendar. This calendar has been created in response to the ever growing training needs of our members.

For 2013 we are happy to offer some of our popular courses such as Developing a Customer Service Culture at Airport, Managing Service Quality at Airports and the ever popular GSN Diploma Programme.

New and interesting courses that will be launched next year include Airport Enterprise Risk Management and Airport Revenue Generation.

The official 2013 ACI Global Training Calendar will be available online on Friday 2 November 2012.

For more information, please email us: training@aci.aero

Comments on the recent Safety Management Systems (SMS) Workshop - Livingstone, Zambia

By Tebello Mokhema, Project Manager: Communication, Membership & Strategy, ACI Africa



Following a highly successful 21st ACI Africa Regional Conference, General Assembly and Exhibition this past August, 35 participants were invited to attend the "Safety Management Systems (SMS) Workshop". This was the third seminar held in Africa in 2012, with earlier workshops taking place in Johannesburg and Tunis in the first half of the year. This most recent session was made possible through the sponsorship of ACI North America for ACI Africa.

The ACI Africa membership was well represented with delegates from the five regions of the continent– Northern, Western, Central, Eastern and Southern Africa. Their roles ranged from airport executives and airport managers to safety managers and inspectors. Over the past 12 months, the region has implemented safety reviews at various airports in Togo, Mozambique and Zambia through ACI's APEX in Safety programme. Thus, delegates were able to gain valuable knowledge on methods of addressing the areas of improvement that had been identified through this review. Topics covered during the seminar included safety management systems culture and regulator frameworks. The mix of participants from large and small airports and from French and English speaking member countries, created a dynamic learning environment for participants.

ACI Africa sincerely thanks ACI North America's members for sponsoring this workshop. We would also like to extend a special thank you to National Airports Corporation Limited for graciously hosting the event in beautiful Zambia.

For up to date news and information on upcoming events, please visit

http://www.mmsend70.com/link.cfm?r=1043589288&sid=21265917&m=2363745&u=AIRPORTCI&j=11968125&s=http://www.aci-africa.aero/cda/aci_common/display/main/aci_content07_banners.jsp?zn=aci&cp=1112_725_2

New GSN Graduates - Initial Diploma

By Mona Lisa Nazareno, Assistant Registrar, Global Training



The month of October saw the arrival of four new Global Safety Network (GSN) Initial Diploma recipients. At the close of the most recent GSN II, Airport Safety and Operations Course, in Amman, Jordan (14-18 October 2012), Wally Walker, ACI Instructor from Airport Solutions, awarded Mr. Mazen Al-Qahwaji, Mr. Smael Banse, Mr. Khaldoun Hamdan and Mrs. Rula Daoud from Airport International Group (AIG) their Silver Diplomas after successfully completing their final module.

ACI Global Training extends its warmest congratulations to the latest graduates of the GSN Training Programme!

For more information on the GSN Diploma Programme, please click [here](#).

ACI World's New Website: www.aci.aero



ACI World rolled out a new website design just in time for the 2012 ACI-NA/World Annual Conference and Exhibition. Among its features, the site includes a sharper focus on our key activities and news, airport statistics and data centre, photo gallery, videos events and publications.

The site also takes advantage of social media tools to facilitate the sharing and promotion of ACI World news, offerings and information.

Note: If you have trouble viewing the new site, we suggest you to clear the browsing history in your Internet browser or update your bookmarks.

ACI Global Training Staff



Mona Lisa Nazareno
Assistant Registrar, Global Training
Airports Council International

Mona Lisa Nazareno joined Airports Council International as Assistant Registrar, Global Training in March 2012. She is responsible for supporting GT Management and the Registrar in the coordination and planning of ACI's GT Course and training initiatives worldwide. Mona is also tasked with assisting with the organization of the ACI Fund, a training and certification service, which provides a variety of multipurpose solutions to all member airports in developing countries.

In 2009, Mona began her career in the Languages and Publications Branch of the International Civil Aviation Organization (ICAO) where she was responsible for coordinating priorities of documentation production and overseeing 6000 translation, editing and printing requests per year for the Secretariat and the Organization's governing bodies and events, including the 37th General Assembly where 1500+ delegates were in attendance.

A Montreal native, Mona graduated from Concordia University with a Bachelor of Arts in Political Science with a concentration in East Asian Politics, as well as a Certificate in Conversational Mandarin Chinese.



Airport Operations Diploma Programme

(Online Programme)

The Airport Operations Diploma Programme provides participants with a broad understanding of Airport Operations in the areas of Airside Operations, Terminal and Landside Operations and Business Operations. The Programme provides the knowledge to successfully address the operational and business needs of 21st Century airports.

Who Should Enrol?

- Current, new or future personnel involved in Airside, Terminal, Landside or Business Operations
- Personnel wishing to enhance their career opportunities and advance to leadership and management positions
- World Business Partners and Associates who wish to improve their knowledge and understanding of Airport Operations.

Programme Structure

The new Airport Operations Diploma Programme is made up of the following three certificate courses:

1. Airside Operations - available now
2. Terminal and Landside Operations - Scheduled for release early Q1 2013
3. Airport Business Operations - Scheduled for release early Q2 2013

For more information on the online Airport Operations Diploma Programme, visit <http://www.mmsend70.com/link.cfm?r=1043589288&sid=21310330&m=2363745&u=AIRPORTCI&j=11968125&s=http://www.olc.aero> or contact enrolments@olc.aero

**For information on ACI Global Training, programmes and course offerings,
visit us online at: www.aci.aero/Global-Training**

Enrolment

Participants who pre-register for the programme prior to 31st December 2012 will be entitled to a 10% Early Bird discount.

Regular Enrolment Fee: \$1,795.00
Early Bird Enrolment Fee: \$1,615.50

Pre-registration candidates will be able to commence the Certificate in Airside Operations immediately and will be automatically enrolled in the Certificate in Terminal and Landside Operations and Certificate in Airport Business Operations as they are released in the first half of 2013.

To register for this online programme, please visit:
<http://www.mmsend70.com/link.cfm?r=1043589288&sid=21310331&m=2363745&u=AIRPORTCI&j=11968125&s=http://www.olc.aero> or contact enrolments@olc.aero

**For all other course and programme inquiries,
contact ACI Global Training at: training@aci.aero**

Meet our Faculty Peter Hampson



Peter has over 30 years' experience in Airport Management specialising in Aerodrome Certification, Safety Management Systems and Emergency Planning.

Peter is frequently contracted by ICAO, ACI, Governments, Regulators and Airlines around the world for advice and training. He has also written and delivered a number of papers for International Conferences (including ECAC and ACI) on Emergency Planning, Aerodrome Safety and Airport Certification.

Prior to forming Airport Solutions, Peter was the Airfield General Manager for Manchester Airport (22 million passengers per annum) where he was a member of the Management Team responsible for the commissioning and introduction into service of a new Runway and 3 Terminals.

Whilst he was at Manchester, the airport achieved the "World's Best Airport" award.

Peter's upcoming courses:

Dates	Course	Location	Language	Price
11-15 November	GSN III - Emergency Planning and Crisis Management	Abu Dhabi, U.A.E	English	1000 EUR/1400 USD
25-27 November	Understanding ICAO Annex 14	Abu Dhabi, U.A.E	English	650 EUR/910 USD

Featured ACI Training Venue

Piarco/ANR Robinson International Airports, Airports Authority of Trinidad & Tobago



History of the Piarco/ANR Robinson International Airports

On January 8th 1931, Piarco Airport was established to serve Venezuela's Compagne Generale Aeropostal. Prior to this, the Queen's Park Savannah, the Mucarapo Field, and the Cocorite Docks (for flying boats) were used as airstrips to serve the island. Local Engineer Maurice Lange was given the development contract and he chose the Piarco Savannah as the site for what was to become one of the finest airfield in the entire Caribbean. Lange completed construction of the first 3000 ft Piarco Runway and Terminal in about three (3) months' time. About nine years later, the Crown Point International Airport was created and the Works Department laid a 670- meter (2,200ft) landing strip on the Southwestern tip of the island. Since then, the Crown Point Airport has been renamed the Arthur Napoleon Raymond (ANR) Robinson International Airport as of May 19, 2011 in honour of the Prime Minister and President from the island of Tobago.

Modern Day

In recent times, there has been a major expansion of the Piarco International Airport, which included the construction of a new terminal building and high-speed taxiways, which was completed in July of 2001. At Piarco International Airport there are two high-speed taxiways and three connector taxiways (ICAO Code F for new large aircraft). This technologically state of the art airport has 82 ticket counter positions that operate under SITA's fiber-optic C.U.T.E. system which exceeds the recommended standards of ICAO and IATA. It also has a Flight Information Display System, which serves all airport users and a Baggage Information Display System. The terminal is a fully air-conditioned, smoke free building, equipped to handle peak-hour passenger traffic of 1,500 processing passengers through a fully computerized immigration system.



For Piarco International Airport, Passenger movements' and Cargo handled per year:

Year	Passenger movements' and Cargo Handled per year
2009	2.4 million for passenger traffic, Cargo handled in 2009 was approximately 35 million kilograms
2010	2.5 million for passenger traffic, Cargo handled in 2009 was approximately 43.7 million kilograms
2011	2.6 million for passenger traffic, Cargo handled in 2009 was approximately 46.5 million kilograms

The Airports Authority Aviation Training Centre

The Airports Authority of Trinidad and Tobago is a statutory board established by the Airports Authority Act of 1979. It falls under The Ministry of Transport. Both the Piarco and ANR Robinson International Airports are operated by the Authority and their primary objective is to develop and manage its airport estates focusing on customer satisfaction and providing safe, secure and efficient aviation services. Mr. Dayanand Birju is the Acting General Manager of the Airports Authority.

In September 2006, a partnership agreement was signed between the Airports Authority and the ACI allowing the use of its training facilities for the setting up of the ACI's first Global Training Hub in the Caribbean Region. This new strategic alliance resulted in the broadening of training offered by ATCEN from aviation security as well as all training aspects of airport management and operations.

The Aviation Training Centre is managed by:

Mr. Oswald O. Bruce
 Manager, **Airports Authority of Trinidad & Tobago (ATCEN)**
 ACI Global Training Hub & ICAO Aviation Security Training Centre
 Office: 1-868-646-1760
 Fax: 1-868-642-4027
 Email: OBruce@tntairports.com

About Trinidad and Tobago

Welcome to Trinidad and Tobago, the True Caribbean Paradise! Bursting with a unique mix of cultural activities, beautiful people, eco adventure, pristine beaches and culinary delights, Trinidad and Tobago has something for everyone. From Maracas Beach to Toco and Manzanilla beach; sightseeing at the La Brea Pitch Lake or at the Asa Wright Nature Centre; shopping at our street markets or boutiques and malls or maybe just relaxing at a Cricket or Football match. Trinidad caters for every mood with a range of entertainment venues including Nightclubs, Restaurants Theaters and cozy Pubs. There is something for everyone whether you are looking for high energy entertainment and activities or just want to pass the time relaxing. We cater to your every need! When visiting our sister isle, Tobago one must experience the Buccoo Reef/Nailon Pool, Mount Irvin Golf Course, Pigeon Point Beach facility and the Blue Waters Inn for the diving paternity.



Course Calendar November - December 2012

Dates	Course	Location	Language	Price
11-15 November	GSN 3: Emergency Planning and Crisis Management	Abu Dhabi, UAE	English	1000 EUR/1400 USD
11-15 November	Aerodrome Certification	Abu Dhabi, UAE	English	1000 EUR/1400 USD
12-14 November	Passengers with Reduced Mobility Workshops	Zagreb, Croatia	English	650 EUR/ 910 USD
12-14 November	Airport Non-Aeronautical Revenues	Istanbul, Turkey	English	650 EUR/ 910 USD
18-22 November	Airport Environmental Management*	Abu Dhabi, U.A.E	English	1000EUR/1400 USD
18-22 November	GSN 6 - Aerodrome Safety Compliance and Auditing	Abu Dhabi, U.A.E	English	1000EUR/ 1400 USD
25-27 November	Understanding ICAO Annex 14	Abu Dhabi, U.A.E	English	650EUR/ 910USD
03-05 December	Air Traffic Forecasting	Bucharest, Romania	English	650EUR/ 910USD
03-07 December	ACI/ICAO User Charges*	Nashville, USA	English	2000EUR/ 2600USD
03-07 December	Airline Management for Airport Professionals*	Johannesburg, South Africa	English	1000EUR/1400USD
03-07 December	GSN 1 Safety Management Systems	Kuala Lumpur, Malaysia	English	1000EUR/1400USD
09-13 December	Apron Management	Abu Dhabi, U.A.E.	English	1000EUR/1400USD

*This course can be taken as an elective for the Airport Management Accreditation Programme (AMPAP)

To view the full calendar, [click here](#)

To register, [click here](#)

Or send us an email: training@aci.aero



Click [here](#) to unsubscribe