

# World Report

November 2008



## Director General's note

It was my pleasure to address the ACI World Safety Seminar this month in Beijing where safety experts from 39 countries examined a wide range of the latest safety topics. Volatile economic times and tight money have marked aviation's progress in recent months, and it is as important for safety professionals to track these trends as it is for economists. To accommodate twice as many passengers in 20 years, airport owners will be challenged not only to provide adequate capacity but also to ensure that safety does not suffer in the process of rapid expansion. In short, airport management teams will be called upon to meet the imperatives of our evolving business, while maintaining and even improving our safety record.

With this long term growth in mind, airports can take positive steps to build a global safety culture. Safety Management Systems should become the standard at all airports, building a systematic approach through organisational structure, identification of accountability, and the development of policies and procedures. To take airport safety to the next level will require the collaboration with airlines and all other companies and organisations operating on any part of the airfield. The airport safety committee and emphasis on "just culture" reporting are valuable tools to achieve a safety culture. We encourage airport management to select, test and integrate technologies to improve operational performance. As airports around the world prepare for growth, they face the challenge of recruiting, training and retaining the thousands of new employees who will be necessary. That challenge will also be an opportunity to ingrain in them the organisational safety culture.

Airports, along with ICAO and the airlines, must validate our commitment to safety every day, with the objective of continuous improvement. The Safety Seminar was a great example of how airport professionals can work together to achieve excellence.

Our sincere thanks to our host Capital Airports Holding Company, the co-host Beijing Capital International Airport, the China Civil Airports Association for supporting this event and the staff of the ACI Asia-Pacific office, providing unparalleled hospitality to the global family of safety professionals.

Angela Gittens

## Defending Member Interests

ACI World participated in an ICAO Security Management System (SeMS) Development Workshop in Auckland, New Zealand between 17-19 November, 2008. The workshop was convened for members of the ICAO Aviation Security Panel to build consensus around whether the SeMS should become a Recommended Practice in ICAO Annex 17. ACI World presented a working paper putting forward a position, which had been coordinated with the regional ACI security committees and was finalised at the World Security Standing Committee meeting in Seoul on 13-14 November 2008. The ACI working paper and ACI position was well received by the workshop participants. The outcomes from the workshop will be considered at the next ICAO Aviation Security Panel meeting scheduled for 30 March - 3 April 2009.



## Meeting with IATA on Slot Allocation and Schedule Coordination

ACI met with members of IATA's Schedule Procedures Working Group on 11 November thereby re-establishing dialogue, several years after IATA disbanded the Schedule Procedures Committee, on which ACI had two observer seats. ACI's main interest is to take part in discussions on changes to the IATA Worldwide Scheduling Guidelines (WSG). ACI was also seeking representation on IATA's joint group with Schedule Coordination Organisations, the Joint Scheduling Advisory Group (JSAG), and was offered the chance to participate in agenda items relevant to airports at future meetings, in addition to a regular bilateral meeting with IATA to be held annually. ACI will also have access to the SPWG and JSAG minutes. Other subjects of discussion included more effective use of schedule facilitation (Level 2) for airports whose traffic is not so close to capacity as to justify full slot coordination (Level 3), local rules, slot trading, slots for business and general aviation, monitoring of compliance with the WSG rules and airline leasing of slots. ACI's delegation consisted of Gunter Heinrich (Fraport), Bradley Rubinstein (Port Authority of New York & New Jersey), representing the two most concerned regions of ACI, and David Gamper (ACI World).

## ICAHP meets in London to discuss ILS issues

This fifth meeting of the Working Group on ILS Critical and Sensitive Areas and Holding points (ICAHP) was held on 6 November in London. Updates were provided on defining "dynamic" ILS localiser sensitive areas, and the members saw a demonstration of the use of dynamic protected areas in the control tower at London Heathrow, including an integrated display for controllers. The group also discussed the ICAO State letter concerning amendments to Annex 10, which proposed considerable increases in the size of ILS protected areas (especially for code F aircraft). These amendments have been referred back to the ICAO Navigation Systems Panel (NSP), and ACI participated in the NSP meeting in October. The ICAHP draft agreement document is close to being finalised for signature by several Civil Aviation Authorities. ACI was represented by David Gamper (who chairs the group) and several ACI airports participate.

## ACI Safety Seminar - Beijing

The seminar took place on 18-19 November, and was marked by excellent presentations from speakers ranging from ICAO and other international organisations to ACI member airports, companies and independent experts on safety. ICAO's presentation on the ICAO Global Aviation Safety Plan, given by Mr Mohamed Elamiri, Chief, Safety and Security Audits Branch, set the scene by describing ICAO's initiatives with States. Other sessions covered safety management systems, runway safety, safe airside operations, developments in airport safety technology, recent accidents and incidents (covering the accidents at Toronto and Sao Paulo and lessons learnt), aerodrome wildlife hazard management, and human factors and training in safety. A special presentation was made by Beijing Capital Airport on its support for the Olympic Games, opening a new terminal while enhancing customer service and safety.



Dr David Chew

Dr Sean Xiao

Brian Thompson, Brian Lackey, Adival Magri Jr

Mark Slimko

Keith Tebby

An important presentation covered the benefits of Satellite Navigation (replacing ILS systems for precision approach and landing), providing increased safety, capacity and flexibility for airport operators. Other notable presentations were on the Introduction of the Airbus A380 and related operational aspects, Aeronautical Studies presenting a risk assessment for apron taxi lanes, and on Engineered Materials Arresting Systems for runway ends, as well as Multilateration (providing aircraft and vehicle positions on controller displays), Wildlife Radars, and Automatic FOD detection systems.

The **Environmental Colloquium** held in Cairo on 26-27 November was a great success. Our Egyptian hosts - Cairo Airport Company and Egyptian Holding Company for Airport and Air Navigation (EHCAAN) ensured an excellent welcome and organisation for the audience of over 150 attendees and speakers. Airport representatives from across Africa and the Middle East were, according to ACI Senior Manager Environment Xavier Oh, "attentive and responsive with a range of questions that clearly indicated insight into the issues." The power point presentations will be posted on the ACI World website in December.

### ACI Policy and Recommended Practices Handbook



The sixth edition of the ACI Policy and Recommended Practices Handbook as approved at the World Annual General Assembly in Boston is now available to view and download on our website. (Click [here](#) or on the image for a link to the PDF). This edition has a new format giving both the ACI Policy alongside Recommended Practices.

## Airport Service Quality

### Congratulations to Beijing Capital International Airport (BCIA) - Director General's Special Recognition Award

ACI's Airport Service Quality (ASQ) benchmarking programme promotes professional excellence and management commitment to world-class service goals. The highly prized ACI Director General's Special Recognition Award was presented to President and CEO Dr Dong Zhiyi on behalf of Beijing Capital International Airport (BCIA) during the ACI World Safety seminar, for BCIA's outstanding service quality achievements in 2008.

Three key achievements were highlighted by ACI Director General Angela Gittens when she presented the award:

- Commissioning of the new Terminal 3 in March this year which was an exceptional achievement. It is not only the largest passenger terminal in the world but it has also set a new standard for passenger comfort and facilitation.
- BCIA successfully facilitated the hosting by Beijing of the Olympic Games and Special Para-Olympic Games. In the month of August, BCIA handled more than 5 million passengers, including more than 70,000 participants for the Olympics and 170 Heads of State.
- Gittens recognised the remarkable improvement achieved by BCIA in overall passenger satisfaction during the past 12 months, and the successful customer service training for more than 60,000 staff from 27 business partners operating at the airport.



Dr Dong Zhiyi, President and CEO of Beijing Capital International Airport Co. Ltd (right) receives the ASQ Special Recognition Award from Maggie Kwok, Regional Director, ACI Asia Pacific (left) and Angela Gittens, Director General, ACI World (middle).

Click [here](#) to read the Press Release



### New to the ASQ Programme

We are delighted to welcome Chongqing Jiangbei International Airport into the ASQ Survey Programme. Any questions about the ASQ programme should be sent to Programme Director Craig Bradbrook at [cbradbrook@aci.aero](mailto:cbradbrook@aci.aero).

## Publications

Do you have your copy of our latest publications?

So that we can provide information to our members and the wider aviation industry, Airports Council International produces a range publications: information handbooks, position papers, data, and statistics. For more information visit [www.aci.aero/publications](http://www.aci.aero/publications) or contact Caroline Knoepfel at [cknoepfel@aci.aero](mailto:cknoepfel@aci.aero)



New releases coming in December

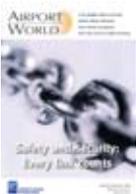


Apron Markings and Signs 2nd edition will be available in December.



ACI Airports Economics Survey 2008 will be available in December.

## Magazines



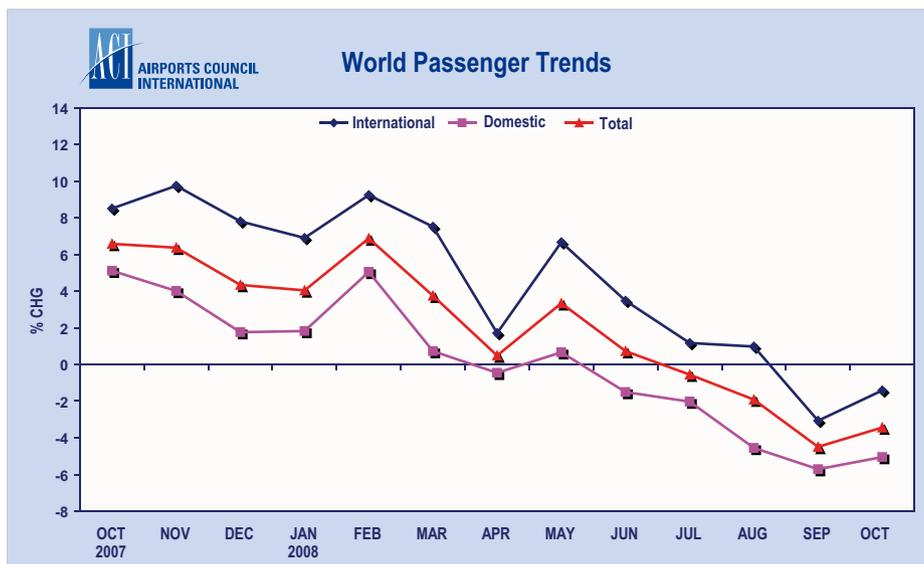
Airport World magazine October-November issue is now available online! Flip through the pages by clicking [here](#).



Journal of Airport Management magazine October-December 2008 issue is now available for purchase. Click [here](#) to subscribe.

## Traffic Statistics

Each month ACI releases the results of the advance reporting group (based on about 175 airports, which together represent 65% of ACI traffic in 2007). These PaxFlash and FreightFlash reports, which provide a clear indication of traffic trends for the month, are posted on the ACI website in the Data Centre each month and a press release is posted in the website Newsroom. The report uses three comparisons to the equivalent period of the previous year: monthly, year-to-date and 12-month (rolling) year. The graph below shows a month by month passenger traffic comparison for international, domestic and total global figures for the past 12 months, illustrating the strong monthly growth at the end of 2007 and the successive impact of steeply rising oil prices in early 2008, the easing in April and the steady downward trend through September due largely to financial and economic turmoil, and a softening of that trend in October. Please click [here](#) to download the full release for October traffic statistics, which also includes summary tables with regional results. Click [here](#) for the Press Release.



Visit our website to see the latest annual and monthly traffic data statistics in our Data Centre. Click on the titles below.

[Monthly Worldwide Airport Traffic Statistics Report](#)  
[Monthly International Passenger and Freight Statistics Report](#)

## Events



### ACI World Europe Airports Economics and Finance Conference and Exhibition, London, 10-11 February 2009

ACI World and ACI Europe are pleased to invite the global airport industry to attend the inaugural Airport Economics and Finance two-day conference and exhibition on financial management and economic sustainability of airports. A global economic slowdown, weakening demand, tight credit markets, volatile energy prices and changing regulatory frameworks mean it is vital for the industry to gather together to find long-term solutions. Now is the time for airport CEOs, CFOs and finance managers as well as investors, airport proprietors, regulators and academics to come together to discuss the implications, share expertise, exchange ideas and solutions and formulate strategic responses to these fundamental challenges. The Forum provides a one stop, global platform to facilitate discussion of the key issues that will shape the financial performance and help ensure the long-term financial health of your airport business. Click [here](#) for the brochure.



Start making plans now to attend the [19th ACI World Annual General Assembly and 4th ACI Asia-Pacific Regional Assembly, Conference & Exhibition, Kuala Lumpur, 2 – 4 November, 2009.](#)

## Other events in 2009

<b>February</b>	
Routes America - ACI LAC	TBC
Economics and Finance Conference and Exhibition London - ACI World and ACI Europe	10 - 11
<b>March</b>	
Aviation and Environment Summit	31 - 1 April
<b>April</b>	
CAC Ottawa	29 - 1 May
<b>June</b>	
Marketing/Communications, Montreal - ACI NA	31 May - 3
Annual Conference, Manchester - ACI Europe	15 - 17
<b>September</b>	
Airport Business and Trinity Forum, Macau - ACI World	TBC
19th Annual Assembly, Regional Conference & Exhibition, Harare - ACI Africa	TBC
<b>October</b>	
ACI - NA Annual Meeting, Austin, Texas - ACI NA	11 - 14
<b>November</b>	
ACI WAGA/Asia Pac Regional Assembly and Board Meeting, Kuala Lumpur - ACI Asia-Pac	2 - 4
Airport Exchange, Barcelona - ACI Europe	23 - 25

## Global Training Hub



### ACI World welcomes Victor de Barrena

Airports Council International (ACI) is pleased to announce the appointment of Victor de Barrena as Director of the Global Training Hub (GTH) at ACI World in Geneva, Switzerland. With almost twenty years in the aviation industry, de Barrena has extensive experience in leadership development activities, project management and business change programmes. Click [here](#) to read the Press Release

Under Victor's direction, GTH will continue to provide accessible professional training for airports and related businesses in order to enhance their level of performance in all relevant areas of airport operations. Key strategic objectives set for GTH include: To become the provider of choice for training solutions; To sustain an efficient training hub through a relevant training catalogue ; To become a Centre of Excellence for the airport community.

GTH's priorities for the new year will be to partner with the regions and their members to ensure the training needs of ACI members are met in support of regional and global strategies. In addition, GTH will focus on the development and enhancement of collaborative relationships with regulatory, governmental and global bodies to ensure relevance in its training. GTH will continue to offer high quality training programmes through its course catalogue, in-house courses, AMPAP and AELP programme partners, as well as over 60 courses through its On Line Centre (OLC). The OLC provides quality courses in areas as Airport Safety, Airport Security, Airport Standards and Compliance, Business Skills, Commercial Development, and IT. Environment training programmes are currently under development and will be offered to ACI members in early 2009.

### Training Schedule December 2008

07-11 December Airport Communications & Public Relations (AMPAP Elective), Dubai

08-12 December Air Transport System, Macao

## Online Learning Centre

### Certificate in Concession Management – two modules now available!

The Online Learning Centre has released the first two modules of its certificate in Concession Management:

- Module 1 – Commercial Operations in the Airport
- Module 2 – Retail, Food and Beverage, and Duty Free

The programme is designed for staff engaged in developing and managing concessions such as retail, food and beverage, duty free, personal services, parking and ground transportation, and car rentals. The programme consists of three online modules (Module 3 - Parking, Ground Transportation, Services and Concession Annual Plan (under development) ) and a fourth assessment project that students must complete and submit for assessment.

Course fee: Individual modules USD 195.00 per enrolment  
Certificate in Concession Management (all four modules): USD 780.00



Online Learning Centre  
[www.gth.aero/OLC](http://www.gth.aero/OLC)

**SPECIAL  
3-MONTH  
TRIAL OFFER**

The Online Learning Centre is launching a special 3-Month Trial Offer for airports which includes a low-cost three-month trial registration to the Online Learning Centre with training credit starting at USD 500 per month and full access to all training courses in the library.

With over 50 online training modules that are easily accessible, self-paced and cost-effective, follow the latest courses in Safety Management Systems or expand your knowledge of non-aeronautical revenues with the certificate in Concession Management. Take advantage of this great offer — training has never been easier or more accessible!

For more information contact the OLC Manager, Eddie Ragauskas at [eddie.ragauskas@olc.aero](mailto:eddie.ragauskas@olc.aero) or visit the website [www.gth.aero/OLC](http://www.gth.aero/OLC)



## Global Safety Network

Airport Planning  
15 - 17 December

"Balsberg" Business Centre, Zurich

LAST  
CHANCE TO  
REGISTER

Don't miss the opportunity to sign up for this course which highlights specific ICAO Annexes, International Standards and Recommended Practices for aerodrome design, specifically geared to meet the needs of airport planners and general airport managers involved with airport development. The 3-day programme provides essential guidance from master planning development and evaluation through to development assessments and evaluations, and ultimately design for secure airports.

The curriculum reviews specific content of the IATA Airport Development Reference Manual, ICAO Annex 14 and 17 and ECAC document 30 material and EU300(2008). Course participants are also shown how Computer Aided Design (CAD) tools can assist the airport design process. The high level capabilities of simulation tools and Computational Fluid Dynamic software (CFD) are explained using previously worked examples.

For more information please contact: Airports Council International Global Safety Network, c/o Avireal International Ltd. (Attn Jasmin Darroudi), Tel +41 22 717 8585 , Fax +41 22 717 8586, email: [jdarroudi@aci.aero](mailto:jdarroudi@aci.aero)

## ACI Fund for Developing Nations' Airports

At its most recent seminar (34th) the ACI Fund celebrated 15 years of existence. Meeting in Casablanca, Morocco, 42 participants from airports in 25 developing countries participated in the event, focused on Aerodrome Certification.

Each year the ACI Fund organises interactive seminars in conjunction with a host airport. Each session brings together airport managers from different nations and cultures, in a practical training environment. Experts from airports and civil aviation organisations teach 30 to 40 trainees, including staff from the host airport. Courses combine traditional teaching methods with a participative, hands-on approach of case studies. This is a unique opportunity for airport staff who may not otherwise have access to practical training in an international setting.

The ACI Fund needs your help to continue providing this vital service to airports in developing countries. To meet this objective a worldwide campaign to raise funds will be launched in January 2009. We will keep you posted in future editions.

Visit our website [www.aci.aero](http://www.aci.aero) to find out more information about the programme through our brochure, our policy for awarding scholarships and the scholarship application form.

We know that you are  
working towards a clearer  
vision and cleaner skies....



Let us know your latest  
achievements so we can put  
them on our website!

## Comings and goings

ACI welcomes Miguel Southwell as President of the ACI Latin America-Caribbean (LAC) region

Miguel Southwell Deputy Director for Business and Development Miami-Dade International Airport was elected by the ACI Latin America-Caribbean Assembly to succeed Hector Navarrete Muñoz as president of region. Miguel has been an active participant in ACI for many years both in the region and in ACI World, and we look forward to continued close collaboration during his two-year term.

## ACI World says goodbye to Micheline Favre



Our colleague Micheline Favre, who was the Administration Coordinator for ACI World, has taken a well-merited retirement at the end of October 2008. She joined ACI's forerunner, Airport Associations Coordinating Council (AACC) in 1972, soon after its foundation in Geneva, and transferred to ACI at its start in 1991. Micheline held the proud record of the longest serving staff member. During her tenure at ACI she had occasion to meet and assist many of the members through her work on ACI membership and internal administrative issues, conferences, the ACI Fund, the World Governing Board and special projects. She was particularly involved over the years with support to the Africa region, and is here photographed practising her dance steps at an ACI Africa annual meeting. As you can see, she enjoyed every minute with the members! All of us here at ACI appreciated her excellent organisational skills and willingness to pitch in to get tough jobs finished on time. She was our guide on all questions about the organisation, its history and its governance, and her expertise, delivered with a smile,

will be greatly missed. It will come as no surprise that she has many projects in mind for an active retirement. Micheline can be reached until the end of this year at [mfavre@aci.aero](mailto:mfavre@aci.aero).

## Airports around the world



### Terminal 1, Grantely Adams International Airport, Christ Church, Barbados W.I

Many thanks to Jason Inniss, Operations Manager of GAIA Inc. for sending in the airport photo of the month.

We look forward to seeing more of your airport images. We aim to showcase the most interesting/captivating/behind-the-scenes airport photographs from our members. Submissions should be of reasonable resolution (jpeg and at least 1MB), include the name of the airport and the photographer and sent to [Jenny Waddell, \[jwaddell@aci.aero\]\(mailto:jwaddell@aci.aero\)](mailto:Jenny.Waddell@aci.aero).

## www.aci.aero website banner advertising

ACI would like to offer web banner advertising on ACI's main website [www.aci.aero](http://www.aci.aero), and also ACI's World Business Partner website [www.wbp.aero](http://www.wbp.aero). Banners for the conference website will be charged the same prices, subject to sponsorship privileges.

We will look to extending this to the Airport Service Quality (ASQ) website, Global Training Hub (GTH) website and ACI Safety Network website in the future.

Banners will be available to be placed on all pages excluding the main landing page; 6 banners on a 6 second rotation across sections (About ACI, Publications, Training, Services, Events, Priorities, Data Centre, Newsroom); Static banners available on all pages (extra cost); Banner prices will vary depending on section, location (specific website page) or level.



All Banners: Included: a link to your homepage; Included: alternate text for your logo; Calculation of the page-Impressions based on log file analyses. For more information and a cost schedule contact: Jonathan Lee, Sales Director, Insight Media Ltd, Sovereign House, 26/30 London Road Twickenham, Middlesex, TW1 3RW, UK  
Tel: +44 20 8831 7563 - email: [jonathan@insightgrp.co.uk](mailto:jonathan@insightgrp.co.uk) - website: [www.insightgrp.co.uk](http://www.insightgrp.co.uk)