ACI Global Training Instructor Biography

Lorena de RODRIGUEZ
Courses: Safety

Lorena de Rodriguez began in aviation working in airline ramp and customer service. Her unique focus on safety and security procedures, convey the premise that compliance with rules and customer service aren't mutually exclusive processes.

In each training session, Lorena seeks to teach, motivate and encourage new-entrant, aviation employees. She has completed the Airports Council International Executive Leadership program taught in conjunction with Concordia University. She is an adjunct faculty member of Embry-Riddle Aeronautical University from which she holds a Master of aviation management. As a guest instructor, she has facilitated training to Airports Council International Global Training program, conducting classes in Korea, Panama, Dubai, and Switzerland.

Lorena has served on working groups with AzAA, a project review panel for RTCA and the TRB's Airport Cooperative Research panel, and an FAA task force on training standards. She has participated in and evaluated several FAA emergency response drills and exercises in Arizona.

In 1997, Lorena founded AviaEd: Adaptive Training Services LLC, to focus on creating participatory workshops and programs for aviation companies and airports. And, in 2004, she co-founded SSI, Inc. (Safety and Security Instruction) to create engaging and interactive regulatory, computer-based training programs. SSi, Inc. is a web-based e-earning multimedia company focused on providing training for airport security and safety, TSA, FAA, OSHA and DOT required courses. The consultancy services of SSI include airport security manual writing and training to include safety program creation and airport certification manual writing.

The business growth of SSI comes through creating relationships with other similar-sized small businesses and creating valuable programs for clients.

Lorena is an active member in several organizations locally and nationally that include:

- Airports Council International – North America (ACI-NA) as a World Business Partners Board member and steering group member to the Public Safety & Security committee.
- Arizona Airports Association (AzAA)
- Arizona Small Business Association (ASBA)
- Airports Consultants Council (ACC)
- APS AAAME small business mentoring program (AAAME)
- International Association for Women in Aviation (IAWA)
- SCORE – SBA-funded business mentoring