

ACI Global Training Instructor Biography



Dr. Patricia Ryan

Course: *Airport Economics*

Dr. Patricia Ryan has had extensive experience in the airport commercial revenues sector and in preparing curriculum and teaching seminars and courses in the aviation industry.

From 2003 to 2008, she was the Division Director, Commercial Operations, Miami-Dade Aviation Department responsible for managing MIA's revenue-generating activities, including retail, food & beverage and duty free, the airport hotel, car rental and parking, and services such as luggage carts and wireless business opportunities. Prior to that, she was Manager of Business Development and Property Administration at Reno International Airport; and Director of Business Development and Marketing at Richmond International Airport. She has been a consultant with Thompson Consultants International as well as her own international airport consulting firm.

Dr. Ryan teaches Strategic Marketing in Aviation for the University of West Indies and is an adjunct professor at Florida Institute of Technology teaching aviation security, transportation logistics management and airport management. She is a past Associate Dean and professor at Embry-Riddle Aeronautical University. She has been credited with creating and was responsible for the Embry-Riddle ACI Concession Analysis conference for fifteen years.

She was also active as past President of the Economic Committee of ACI-Latin America and Caribbean region for four years and served on that body's training committee. Dr. Ryan has taught courses on non-aeronautical revenues in Panama and Morocco and has spoken at the first China Airport Retail Summit in Beijing. She has chaired various concession-related conferences and has been a judge for the food/beverage airport award program for The Moodie/Foodie Report conference for the past two years. She is currently North America Bureau Chief for both publications.

Dr. Ryan is one of our faculty members that deliver courses on Airport Economics. She has comprehensive knowledge in the areas of Non-Aeronautical Revenue Management, Airport Business Development as well as Airport Concession Management.