

World Report

May 2007



DIRECTOR GENERAL'S NOTE

At two recent forums I have challenged airports and the rest of the industry to accelerate progress in the area of environmental sustainability. ACI and our member airports have an important role to play at the ICAO level and in the CAEP process, but it is often not easy to win acceptance for the more stringent ACI proposals.

With all the talk about aviation and climate change, an environmental impact of our industry that is tending to be forgotten by anyone other than airports is that of noise. In an address to the ICAO colloquium on aircraft emissions last Wednesday, I made special mention of the fact that we must not take certain steps in environmental protection at the expense of others. It was also a time to speak honestly to the industry about ACI's views on progress in the emissions reduction area. A précis of the speech notes are below and the full speech can be found on the ACI website here.

I have just returned from the ACI Asia-Pacific regional conference in Seoul, where over 500 attendees from 31 countries discussed the issues affecting the region – including how airports are planning to respond to the extraordinary growth that is forecast to take place in Asia-Pacific. It was also a good time for me to remind participants of the opportunities now available through the ACI Global Training Hub – including the three training centres that ACI has now established in the Asia-Pacific region, including Dubai, Incheon and Kuala Lumpur.

Robert J. Aaronson

ENVIRONMENT

Time for ICAO to take leadership and vision

At last Wednesday's Final Session of the ICAO Colloquium on Aviation Emissions, Robert J Aaronson delivered a blunt assessment from ACI on the way forward for the industry in dealing with the climate change challenges that it will face (for the full speech, check the ACI website www.aci.aero):

"For decades now, the environment has been of utmost importance to airports around the world. Airports are undertaking a great number of measures in reducing their emissions impact. And, while the proportion of the industry's emissions that airports have direct control over is very small, each one of the varied and innovative projects helps to reduce the footprint of airports, one step at a time.

"Our efforts undertaken to mitigate one environmental problem should not exacerbate another – as has been the case at some airports in Canada, where there have been moves to shorten routes and flight times by doing away with some noise abatement procedures. To make real progress in improving the environmental profile of the air transport industry and to make us more acceptable to the rest of society, we are going to have to do it in full synchronisation - not one segment going it alone to the possible detriment of others.

- 1) Local issues need local solutions. Airports have set up a cross-airport group that looks at technological, operational and infrastructure improvements that can be made.
- 2) The industry must continue to push for Governmental and ICAO leadership. The fact is that more direct flight paths are technically ready in many areas of the world.
- 3) ACI would like to see ICAO adopt an assertive leadership position in setting more ambitious targets. ICAO needs to take an authoritative stance on matters within its remit. For example, driving the design standards of the newest aircraft.



4) The CAEP process needs to look at solid environmental goals and standards, not just reflect the technology that already has been developed. The most recent noise and emissions targets set by the CAEP process have already been substantially exceeded by aircraft that will be flying this year – the A380 and Boeing 787. ACI is sometimes viewed as pushing for ‘unrealistic’ goals. We see our role as urging ICAO to assume leadership responsibility in setting ambitious targets, rather than simply putting a peg underneath when someone else raises the bar. ACI will continue to push the rest of the industry in this area.

5) And finally, the industry needs to tell its story better. There are so many good things that we are doing. You will have heard about the Aero Environment initiative. ACI is one of the sponsors of this project and we would urge all in our industry to also get involved.

ENVIRONMENT

New ACI website environment pages

There are new priority pages on airports and the environment, climate change and noise, now on the ACI website www.enviro.aero. These pages have an overview of the issue, background information, case studies of initiatives that airports are undertaking in emissions reductions and links to useful resources. Please visit and provide us with suggestions on information that should be included. If your airport has an environmental case study that can be included, please contact Haldane Dodd at ACI World Headquarters (hdodd@aci.aero).

Also now online is the www.enviro.aero website which is an initiative of the commercial air transport industry supported by ACI to provide positive examples of the many areas that aviation is acting to reduce its environmental footprint. Initially focussed on climate change issues, the site will be expanded over time to provide case studies, fact sheets and background on the initiatives underway across the industry.



EVENTS

Asia Pacific Conference, Seoul, Korea

Over 500 airport executives from 31 countries gathered this week in South Korea for the 2007 Airports Council International (ACI) Asia Pacific conference. The conference touched on shifting trends in the airport industry towards more commercial organisations, route development and the future developments of airports in the Asia Pacific region.

The CEO forum, on the theme of “A New Paradigm for the Aviation Industry: Incorporating Diversity and Dynamics,” was followed by sessions that focussed more specifically on route development, marketing, security restrictions, tourism, hub development and long term visions for the industry. Robert J. Aaronson’s address to the Assembly can be downloaded here. See the ACI Asia Pacific website for further details about the programme.

COMMITTEES

Environment committees meet in Vancouver

The ACI World Environment Standing Committee (WESC) met in Vancouver in May 2007. This followed a meeting of the ACI-NA Environmental Affairs committee and included a half-day joint meeting, also attended by the Canadian Airports Council environment committee.

The Joint meeting included a detailed presentation on the outcomes of the ICAO CAEP/7 meeting held in February. The main area of interest for ACI is the future work especially on goals, standards and model evaluation for NO_x and noise. An extensive brainstorming session on Sustainability was also held, exchanging ideas from around the world and planting the seed for the development of a guidance document.

The main WESC discussed many new initiatives including the AeroEnvironment communications initiative and its case studies, the Global Training Hub developments, possible working papers for the ICAO Assembly in September and a proposed ACI Assembly resolution on the environment.

New US participation in both the WESC and representing ACI on CAEP working groups (further enhanced by several Europeans) has been greatly welcomed.

The next meeting is set down for Zurich in April 2008 following the 3rd Environment Summit in Geneva.

PUBLICATIONS

ACI directories - on their way to you

In the next week, all airports and world business partners should receive their complementary copy of the ACI World Airports Directory and ACI World Business Partners Directory. These up-to-date listings of our membership are a valuable tool and extra copies will be able to be purchased from next week through the ACI website.

EVENTS

ACI World Annual General Assembly, Buenos Aires, Argentina, 5 -7 November

Registration is now open on the ACI website at www.aciworld.aero. The key ingredients for an exciting and successful conference are all there.

Quality speakers:

Roberto Kobeh González, President, Council of ICAO

Joaquín Ayuso, CEO, Grupo Ferrovial

Manuel Azuaga Moreno, President, AENA

Héctor Navarrete, Director Regional Airports, ASUR

Bijan Vasigh, Ph.D., Professor, Embry Riddle Aeronautical University

Benjamin de Costa, Aviation General Manager, Atlanta International Airport

Alexander ter Kuile, Secretary General, CANSO

Miguel Southwell, Director Business Development, Miami Airport

Enrique Urioste, CEO, Interbaires

→ More speakers will be announced soon.

Networking opportunities:

The conference days end with a late lunch on both days followed by the World (6 November) and the LAC Regional Assembly (7 November). Long breaks and networking sessions on the 40 companies strong exhibition floor guarantee intensive contacts and exchange between the 600+ delegates.

Social Events:

Buenos Aires is a vibrant city. The Welcome reception and the Gala Dinner will take place in locations typical of Argentinian lifestyle outside the conference hotel. Accompanying persons will enjoy a diverting day-time programme.

Large and convenient conference hotel:

All conference sessions and the exhibition will take place on the same floor adjacent to each other in the modern 5* Hilton Hotel Buenos Aires. The hotel is large enough to accommodate the majority of the conference delegates. Alternative hotels nearby are also available.

Optional tours of Argentina:

For those who would like to take the opportunity to get to know Argentina better, the organizers have put together a diverse and comprehensive list of tours that can be booked for the time before or after the event.

Join the premier global airport industry event of the year!

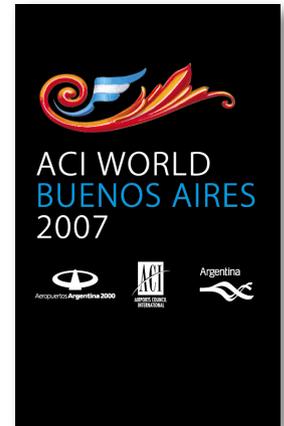
TRAINING

ACI Global Training Hub: June Courses

"Locating professional and effective instruction on subjects relevant to your airport, in a manner that meets your budget, within easy reach of your airport..." no doubt that is what you are looking for. These criteria are fundamental to the ACI Global Training Hub and its commitment to provide professional training. Speaking of fundamentals.... one of the courses we offer is entitled "Fundamental Airport Operations". Intended for new airport staff or current employees who would benefit from getting a better understanding of how an airport functions, this three day course will provide a 360 degree view of airports functioning as operational entities. It will identify critical information flows between key stakeholders on the airport and how these can be improved to maximise efficiency.

The ACI GTH provides an extensive menu of courses of such topics as customer service, safety, security and fundamental airport operations, in English, French and Spanish at one of our many ACI GTH Training Centres. For more details, please contact Nathalie Zulauf, ACI GTH registrar (Tel: +41 22 717 8758 or e-mail: nzulauf@aci.aero).

Global Training Hub



TRAINING

Airport executives meet in Geneva

Nineteen executives from airports in 13 countries gathered in Geneva last week for the classroom component of their Airport Executive Leadership Programme (AELP) course.

The intensive 7-day session included lectures and role-playing exercises as well as a CEO forum in which senior industry players (Donal Dowds from BAA, Paul Genton from ACI Fund, Claudio Boccardo from Verona Airport and George Malcotis from Swiss Organisation for Facilitating Investments) provided feedback and learning to the participants.

The AELP has been developed in collaboration with the John Molson School of Business at Concordia University. It is a unique career-building opportunity for future leaders of the global airport industry. The programme offers practical strategies to handle senior-level executive responsibilities in an effective manner and provides a forum for future networking among alumni. For more information, check www.aci.aero.



ACI FUND

Valencia and Paris host ACI Fund seminars

ACI Fund has held two seminars recently, the first in Valencia, Spain on "Preventing Bird Hazards". Over 20 participants from 16 countries from the Latin America and Africa regions attended the course, which was held in partnership with Spanish airports operator AENA. The instructors were from ACI, Geneva International Airport and AENA. The last day of the three-day seminar saw the participants give presentations to a panel of instructors as their final exam.

The Paris seminar is currently underway and being attended by 30 French and Spanish-speaking participants from 19 countries from the Africa and Latin America & Caribbean regions. The theme of the seminar is "Human Resources and Communications." It has been organised in partnership with Aeroports de Paris and is a five-day course at the Orly Airport training centre.

PUBLICATIONS

Journal of Airport Management - July Edition

We are able to announce some of the new content due to appear in Journal of Airport Management, the leading professional journal on airport management, published in association with ACI and guided by a distinguished Editorial Board.

- Michael Kerkloh, President and CEO at Munich Airport's operating company, explores the unique airport-airline collaboration between Flughafen München GmbH (FMG) and Deutsche Lufthansa AG in the joint planning, financing, construction and operation of Munich's Terminal 2.
- In a valuable contribution, travel retail expert Alan Bork examines how we can increase awareness, branding and targeting for airport retailers.
- Airports around the world are taking an increasingly active role in providing systems that enhance passenger processing efficiency. Samuel Ingalls charts McCarran International Airport's evolution from an airport that had almost no technological involvement with its passengers to one where technology touches nearly every passenger in multiple ways on a non-stop basis.
- George Williams and Rodney Fewings of Cranfield University together with Knut Fuglum of Avinor present helpful analysis of air transport dependence and the level of airport provision in 14 European countries.
- Director of Engineering at Greater Toronto Airports Authority, Don Alarie provides a detailed review of how intelligent design for facility asset management has played a critical part in the massive development at Toronto's Pearson International Airport.
- Tibor Tiboldi is responsible for the fully outsourced sales and marketing strategy of FlyBalaton Airport, Hungary. Tibor's case study reveals the corporate and marketing strategies FlyBalaton has adopted which have resulted in an increase in the number of passengers by over 150 per cent.

Journal of Airport Management is available by subscription only. ACI members are able to subscribe to Journal of Airport Management at an exclusive discounted annual rate. For details click [here](#), or contact the publisher, Daryn Moody.