

## ACI Global Training Instructor Biography



John Pottinger, Senior Manager, Safety (APEX, ACI World)
Course: SMS design and implementation

After a 28 year career in a variety of positions in air traffic services with the government of Canada, John formed his own aviation safety consulting company. Under his leadership the company gained an international reputation for superb quality in aviation safety studies and investigations. John is a fully accredited member of ISASI (International Society of Air Safety Investigators) and has investigated dozens of aircraft accidents and hundreds of incidents, as well as conducted safety assessments of air carriers, aerodrome operators, and ANS providers.

Since 2004 John has held various senior aviation safety management positions in uniquely challenging environments, including:

- Chief Aviation Officer for a UN Peacekeeping Mission (East Timor)
- Country Director Afghanistan for a humanitarian air service
- Operations and Airspace Advisor to the Iraqi Civil Aviation Administration

For the past several years John has been advising and assisting large and small service providers, governments, and international organizations in Asia, North America and the Middle East on SMS design and implementation. He has taught SMS workshops for IATA and the Airports Council International. Most recently John was Strategic Advisor on SMS to the Government of India. John is currently Senior Manager, Safety, for ACI World.

In 2012 John was the Team Leader for four airport safety assessments worldwide, under ACI's new APEX Safety Assessment program. These included safety reviews in Mozambique, Zambia, Honduras, and most significantly, Soekarno-Hatta International Airport in Jakarta, Indonesia (the world's fastest growing and 10th busiest airport).