ACI Airport Leadership Workshop

September 9-11, 2013

Blackwell Hotel and Conference Center

The Ohio State University

Columbus Ohio

Workshop Schedule:

• Sunday September 8th, 2013	6:00 pm	Welcome Reception
• Monday September 9th, 2013	9:00 am – 5:00 pm	Day 1 Workshop
• Tuesday September 10th, 2013	9:00 am – 5:00 pm	Day 2 Workshop
• Wednesday September 11, 2013	9:00 am – 3:00 pm	Day 3 Workshop

Workshop topics:

Leadership and Self-Awareness

- Leadership Styles
- Leadership Journey
- Attributes

Leadership Fundamentals

- Communication
- Conflict Resolution
- Critical Thinking
- Decision Making

Strategic Visioning and Planning

- Strategic Planning
- State of Business
- Leadership Legacy

Leading Culture in an Airport Organization

- Defining Culture
- Building Culture
- Coaching
- Feedback
- Building Teams

- Leading meetings; types of meetings
- Performance management and motivation
- Globalization in the Airport Industry

Relationship Building

- Power and Influence
- Internal and External Relationships
- Negotiation
- Crisis Communication

Strategic Execution

- Managing Progress
- Course Correction
- Change Management

This workshop will be an interactive experience where participants will gain knowledge from experienced airport and industry leaders and leadership faculty, through lectures, activities, discussions, and networking.

The course will offer opportunity and tools for participants to engage in a "360 evaluation" of leadership skills prior to attending the workshop. Results of the 360 evaluations will be discussed on an individual or small group basis at the workshop.

Materials will be provided on site at the workshop.
Supplementing the materials will be ACRP Report 75 – *Airport Leadership Development Program*, available online at www.trb.org/acrp.

Instructors

Dr. Greg Dale, Professor of Practice
Sports Psychology and Leadership
Department of Athletics
Duke University

Dr. Oded Shenkar, Professor
Management and Human Resources
Ford Motor Company Chair in Global Business Management
Fisher College of Business
The Ohio State University

Guest Speaker (invited)

Mr. Rod Borden, Chief Operating Officer
Columbus Regional Airport Authority
Columbus, Ohio

Lodging and Transportation Information:

Closest Airport:

Port Columbus International Airport
www.flycolumbus.com

Hotel Information:

A block rate of $133 is available to workshop participants at The Blackwell Hotel and Conference Center, located on the campus of The Ohio State University. www.theblackwell.com. Block rate is held until July 31, 2013. Block code: **Airport Leadership Workshop.** Call +1 614-247-4000 or toll free +1 800-247-4003 to make reservations.

Transportation from Airport to Hotel is available with advance notice via Blackwell hotel airport shuttle service. Taxicabs are available from the Port Columbus International Airport, approximate fare $40 to hotel.

Workshop Location

The workshop will be held at The Blackwell Hotel and Conference Center at The Ohio State University. The university is located approximately 5 kilometers north of downtown Columbus, and is within a short drive (or healthy walk) from some of Columbus' best restaurants and attractions. For more information about The Ohio State University visit www.osu.edu. For more information about Columbus, Ohio, please visit: www.ci.columbus.oh.us or www.experiencecolumbus.com

The workshop is organized in partnership with the Airports Council International www.aci.org, the John Molson School of Business at Concordia University www.johnmolson.concordia.ca and The Ohio State University Center for Aviation Studies www.aviation.osu.edu.